SOG 100.18

Tender Operator Program

ADOPTED: June 1, 2018 REVISED:

PURPOSE

The Water Tender Operators provide a specialized service of responding and operating water tender apparatus. The program requires residency within the Fire District boundaries to enable a rapid response. This specialized service category is for volunteers that do not desire to maintain the higher training, annual compliance, certification and medical requirements that is required of Volunteer Firefighters. Tender Operators allows the Fire District to use firefighter personnel in combat operations by allowing specialized personnel to operate support equipment. It is important for Tender Operators to respond on calls tenders are assigned. Inactivity and lack of response could cause someone to be removed from the program.

PROCEDURE

Tenders are specialized apparatus used to shuttle water for operational needs by the Fire District. Tender operators must be proficient in the driving and operation of the tender apparatus. This Operational Guideline is to insure the safety of the Tender Operator and crews working with, and around, the tender.

- A. It is a recommendation that members have a cellular phone capable for receiving alarm and general information from the Fire District. Also review SOG 100.10, Electronics & Systems.
- B. Tender Operators must have the following training, and completed Tender Operator Task Book, before being allowed to operate a tender.
 - a. Introduction to the Fire Service.
 - b. Apparatus types and uses.
 - c. Hazmat Awareness.
 - d. Firefighter Safety and PPE.
 - e. Radio communications.
 - f. Pump types and construction.
 - g. Basic hydraulics and friction loss.
 - h. NIMS ICS 100, 200 and IS 700.
 - i. NFPA Driver.
 - j. Training as required by OSHA, insurance provider and other regulatory agencies.
 - k. CPR/AED certified.
- C. Tender Operators must have the following annual training.
 - a. A minimum of 3 hours every 3 months of hands-on training to stay proficient in the driving and operations of the tender(s)
 - b. Annual training as required by OSHA, insurance provider and other regulatory agencies.
 - c. Maintain CPR/AED certifications.
- D. Tender response guidelines
 - a. Tender Operators will be notified of alarms through the Fire District's normal means of alarm notification.
 - b. Tender Operators should acknowledge their response through the Fire District's normal means, so the Duty Officer knows someone is responding for the tender.

SOG 100.18

Tender Operator Program

- c. Tender Operators may only respond with tenders they are authorized to drive and operate.
- d. Tenders operators will respond code 1 unless requested otherwise by the Duty Officer or Incident Commander.
- e. Tender Operators may respond on out of District calls.
- f. Tender operators must follow normal radio communication procedures.
- g. Tender operators will be responsible for restoring and placing the tender back into response readiness after calls and training.
- E. Tender operator's other duties.
 - a. Assist in keeping facilities, grounds and apparatus clean, well-kept and response ready.
 - b. Participate in non-emergency activities of the Fire District